

Shipping Instructions

If it is determined that your equipment should be sent to us, read this page completely and follow the instructions so that we can continue to provide the Prompt and Efficient service our customers have come to depend on.

- Do not let a Salesman take it with a promise to get it right to us.
- Do not send it to a Dealer.

Due to Department of Health Regulations imposed because of recent outbreaks of Disease, all equipment, **ESPECIALLY PROBES**, received are subject to a Thorough cleaning, which will add to your repair costs and possible delays in Repairs.

PACKING INSTRUCTIONS

UPS will not pay a damage claim unless the equipment is packed with a minimum of 2" of wadded paper, or equivalent, around all sides and packed in a sturdy cardboard carton.

*Pack accordingly and **INSURE***

Include in the box, your complete shipping and mailing address and phone number, along with a note describing the problem, even if you have discussed it with us. Please include a list of all items enclosed and any additional items to be included with the return shipment.

Warranty Terms and Conditions

The manufacturer guarantees this instrument to be free from defects in materials and workmanship. Defective units returned to the manufacturer, postage paid, will be repaired at no cost for a period of two (2) years from registered purchase date, provided that such defect is not, in the opinion of the manufacturer, the result of abuse, misuse or negligence on the part of the purchaser.